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TRANSMITTAL FORM

(to be used for all correspondence after initial filing)

Application Number	09/858,134	RECEIVED SEP 08 2003 Technology Center 2100	
Filing Date	May 15, 2001		
First Named Inventor	Cannavo et al.		
Group Art Unit	2152		
Examiner Name	To be Assigned		
Total Number of Pages in This Submission	4	Attorney Docket Number	IFK-002.01 (21426-201)

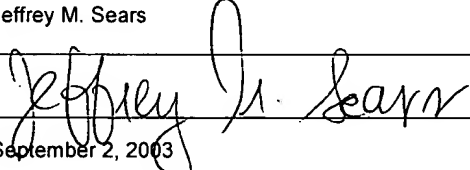
ENCLOSURES (check all that apply)

<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input type="checkbox"/> Amendment / Response <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input checked="" type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/ Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Assignment Papers (for an Application) <input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition Routing Slip (PTO/SB/69) and Accompanying Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Appointment of Power of Attorney and Revocation of Prior Powers <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____	<input type="checkbox"/> After Allowance Communication to Group <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Other Enclosure(s) (please identify below): PTO Form 1449 listing references AA-AS; Copies of listed references AA-AS; and return postcard.
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Remarks

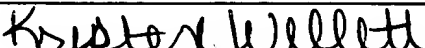
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SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

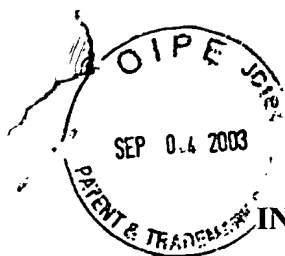
Firm or Individual name	Jeffrey M. Sears
Signature	
Date	September 2, 2003

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail with sufficient postage in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date set forth below.

Typed or printed name	Kristen Willett		
Signature		Date	September 2, 2003

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Cannavo et al.)	Group Art Unit: 2152
Serial No.: 09/858,134)	Examiner: To be Assigned
Filed: May 15, 2001)	Attorney Docket No.: IFK-002.01
For: <i>Method and System for Automatically</i>)	(21426-201)
<i>Managing a Voice-Based</i>)	
<i>Communications System</i>)	

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Technology Center 2100

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**INFORMATION DISCLOSURE STATEMENT
UNDER 37 C.F.R. §§ 1.56 and 1.97**

Dear Sir:

Submitted herewith on Form PTO-1449 is a listing of documents known to Applicants and/or their Attorney in compliance with the requirements of 37 C.F.R. § 1.56. Copies of the documents (References AA-AS) are also being submitted. Applicants respectfully request that the Examiner consider the listed documents and indicate they were considered by making appropriate notations on the attached Form PTO-1449.

In compliance with the requirements of 37 C.F.R. §§ 1.56 and 1.97, Applicants have cited for the Examiner's consideration a co-pending U.S. patent application that is owned at least in part by the assignee of this application and that describes subject matter related to the present invention. The co-pending application is listed herewith in accordance with M.P.E.P. 609 III.D which states: "Applicants may wish to list U.S. patent application numbers on other than Form PTO-1449 or PTO/SB/08A format to avoid the application numbers of pending applications being published on the patent. If a citation is not printed on the patent but has been considered

by the Examiner in accordance with this section, the patented file will reflect that fact as noted in subsection III.C(2) above.”

No copy of the co-pending application has been provided. If the Examiner wishes to have a copy of the co-pending application, the Examiner should contact the Attorney of record.

Our Docket #	Serial #	Date Filed	Title
IFK-001.01	09/565,190	May 3, 2000	<i>Unified Messaging System</i>

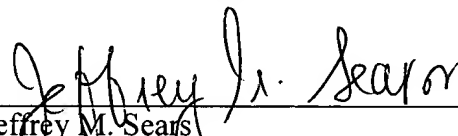
This submission does not represent that a search has been made or that no better art exists. Nor does it constitute an admission that the cited documents are material or constitute “prior art.” If the Examiner applies the listed documents as prior art against any claim in the application and Applicants determine that the cited documents do not constitute “prior art” under United States law, Applicants reserve the right to present to the Office the relevant facts and law regarding the appropriate status of such documents. Applicants further reserve the right to take appropriate action to establish the patentability of the claimed subject matter over the listed documents, should one or more of the referenced documents be applied against the claims of the present application.

No fee is believed due. If a fee is occasioned or if extensions of time are necessary, please charge any fee deficiency or credit any overpayment to **Deposit Account No. 06-1448, Ref. IFK-002.01**

Respectfully Submitted,

Date: September 2, 2003

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